

Appendix E

Case studies/comments from providers/learners

Examples of Provider case studies

Pulse for Music *“100% of learners said they enjoyed the class -one learner stated that he has noticed an impact on his children at home with them being aware of him doing constructive activity as opposed to doing nothing. This has helped when getting them to do homework etc. Another learner commented how he had shown his daughter, a teacher in a secondary school, how to use Garageband and she was going to look at incorporating it into her lessons. One of our previous learners has continued to run a successful open mic night and we are also looking at helping him build a community organisation relating to music.”* “

Kanyini SAR *“Many examples provided of significant impact to the learners’ confidence and self esteem which was confirmed by parents, carers and care centre managers. One centre bought a sewing machine to enable the learners to continue developing their new skill. Examples provided include one learner who had sold the items she had made on ebay and made enough to pay for a holiday for a family of 4.”* “Learners developed additional skills such as budgeting, market research and team work”. Kanyini

New Vic Theatre SAR

“Excellent feedback demonstrates learner enjoyment and confidence working with children and developing skills. Tutor works effectively and learning exceeds expectations. Variety of experiences excelled expectations of some learners and context engaging both parent and child.”

Families First SAR

“Excellent feedback learner enjoyment and impact on improved mental health (98%), new job and personal & social skills (all 98%) relationship with children/families. “I’ve learnt skills that I can do with my 5 year old as well as my 6 month old.”

Learner comments from provider SARs

PPDG SAR

It has helped me to leave the house and socialise.

Meeting new people, feel less isolated

“Simply play” motivated me to come out of the house and attend a course

It has given me and my daughter an extra bond and we are stronger together than ever before.

It has given me the confidence to continue going to groups. My daughter has really developed since the beginning of the course. Has been great for both our social skills.

It is good for a Foster Carer to go to things like this.

It has really helped my confidence and helped me to get out of the house each week. The staff were fantastic

South Staffordshire College SAR

After my heart attack, this course has brought me back to life and has given me something to look forward to”

“Really enjoyable, absorbing and creative. Good mental problem solving and strengthening”

WEA SAR

“it was so exciting learning new skills and seeing what I can achieve”; “gives me the confidence to try things on my own”; “the course helped me get to the level I wanted to reach”

Staffordshire North and Stoke-on-Trent CAB

“The course was very good and made you think more of how to look after money much better”

“I feel that I can go home and utilise my own computer to far better effect than before.”

Keele University

“It has given me the confidence to go back into education. I can now use different learning styles to help my girls learning. I know how to help my girls make their own choice through education.”

ASB Learner comments

DDU

“I think the course has/is opening doors to a new career for me”

I can now use the computer to look for work

I would like to become a volunteer for another course because sarah is going to nursery.

Very good, exceeded my expectations. Definitely feel an improvement in myself

I can use the internet safely to keep up with the 20th century

Increased confidence in use of ever-changing technology.

Increased awareness of library's e-books/e-mags/audio books. I am better able to support my grandchildren using their Ipads

To a childless widow living alone, it has had many benefits, mainly getting me out of the house and meeting other people. It has also given me an added interest at home. Opened up another world to me

The main benefits are in the gaining of self confidence in one's ability to use technology- in being capable of finding out one's own answers to questions and being able to help others (occasionally!)

It has helped me look for a full time job. I feel that I am much better prepared now to be able to use the internet in my search for employment

I can now email and send photos to my family, find information and do business on my ipad

My grandchildren are very proud of me, they thought I wouldn't do it !

I didn't have a social media account before, but now I do and using it to keep in touch with family and friends. The tutor used a website based programme to map learning each week.

I learnt how to promote my history charity in Tamworth. It has helped me build my confidence in using social media

It was very informative, and I learnt ways to use social media to promote events. It's Learner Led so great to learn and come out with skills you wanted

Very useful course where I learnt to stay safe using social media

SDVS

I enjoyed going to Dovedale and the Arboretum. It was very interesting. I feel fitter and more relaxed.

I felt like I could contribute and was not judged I was listened to this is rare on some courses (no death by overheads!)

I enjoyed taking part in the course and learning new relevant skills that I can utilise within my own garden

The course has helped me giving me good knowledge and understanding and new skills in horticulture. Also It has helped with my confidence around others

Comments from Apprentices

I am very happy to have completed the tests as successful results gave me a sense of self-worth and achievement

Fantastic support given, always made me feel capable of completing the course even when I fell behind

Starting the course was nerve wracking and daunting but with excellent guidance and support from my tutor, I feel I have progressed and developed my knowledge and skills that I can practice in schools and this enables me to be successful in my career choice.

The course is great: I have complete support and couldn't wish for more. I would highly recommend it to anyone, especially mothers wanting to get back into work. The assessors and tutor are such great support and are there for me around the clock. I can email or ring them at any time for help.